



July 9, 2020

TAMC – Measure X Funding
55-B Plaza Circle
Salinas, California 93901

Re: Close Out Report

Dear Stefania,

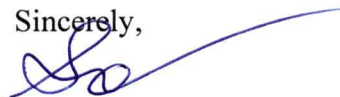
During the 2019-2020 grant cycle, the Orientation & Mobility Specialist received 117 new referrals and contacted all of those to prioritize, schedule, assess, set goals, dispense assistive devices, and begin teaching, as needed.

A total of 152 unduplicated direct clients were served, providing a total of 621 separate client interactions, including new client intake, phone calls to provide mobility information and scheduling, referral or connection with transportation, O&M training, home/work mobility safety assessment, fitting & dispensing of O&M related assistive devices, general information, and community outreach. These numbers decreased significantly in the Fourth Quarter due to State and local Shelter-in-Place Orders. Because of the age and susceptibility of our clients, we assisted those with more urgent requests and postponed simple visits. Our office closed on Saturday, March 21; we resumed in-office operation on Monday, July 7, 2020.

Additionally, the Orientation & Mobility Specialist participated in 16 Community Outreach activities and fielded 8 inquiries for general information about agency services.

Type	#	Notes
General Inquiry	8	
Community Outreach	16	Quarter 4: Shelter-in-Place Orders prevented gatherings
Direct Client Interactions (unduplicated)	152	
Transportation (RIDES, Taxi Voucher)	49	Office closure March 21 to July 6, 2020
Assistive Device	73	56 devices were given to clients

If you require additional information, please let me know.

Sincerely,

Steven Macias
Executive Director